



SZE-SZE TAI (SIESSIE) BSc

CHEVRON HK & China Cyber Team Lead
Head of IT

PROFESSIONAL ACHIEVEMENTS

Highlights & Expertise in Energy Sector

Highly experienced and skilled manager working in the IT space as HK & China Cyber Team Lead and Head of IT across a range of expertise including data management, computer science, cyber security, and Azure DevOps. My IT work is related to the latest developments in the energy sector, and I'm highly regarded in the leading capabilities in my role at Chevron over 25 years and my work for Australian Universities project through SOULU Australia. This includes:

- Cybersecurity subject matter experts representing energy industry for cybersecurity of critical infrastructure, Hong Kong Innovation, Technology, and Industry Bureau.
- Software developer on Artificial intelligence (AI) for Carbon Offsets project to lower carbon production of traditional energy in high demand construction industry in Hong Kong. This will be certificated under ReThink Hong Kong 2024 for sustainable development program.
- Representatives from Energy Sector with expertise for Biofuel /renewable fuel consultation & recommendations on policy measures, infrastructure on Aviation Fuel supply chain for Hong Kong International Airport (HKIA) The new deployment of Sustainable Aviation Fuel (SAF) is a realistic and effective means of reducing CO2 emissions, and there is growing momentum for its adaptation for HKIA.
- Software developer on AI for Solar Panel sunlight intensity tracker for monitoring the performance of batteries installed on each Petroleum Station canopy. This will reduce the commercial electrical bills & echoes environmental protection to promote renewable energy with at least 50% saving on power.
- IT engineering specialist for Chevron in devising IT monitoring solutions for new hydrogen technologies at Chevron Petrol Stations in Hong Kong supplying heavy-duty transport customers, (e.g. double-decker bus used by Citybus in Hong Kong). Key milestone for this new energy vehicles is 2025.
- One of Asia Pacific team of experts of robotics technology to support Chevron's facilities & operations, for example, Terminal/depot. This robotic is to collect data as he walks our facilities & operations to perform asset inspections & monitoring to help with safety initiatives & terminal/depot reliability.

OBJECTIVES

To deliver industry-leading performance, to gain more tactical skills sets on AI applicable to reduce carbon emissions for the energy industry, and to become an expert on Data Science to use data responsibility & in innovative work streams, especially in industry specific robotics. I also aspire to be an advocate in emerging AI/robotics technologies.

STRENGTHS & SKILLS

Data Management - Data Analysis, Data Assurance, Data Processing on Application Software, Capturing Data, Data Storage Technology, Data Source with information protections.

Computer Science - System Administration, Advanced Microsoft Excel, SharePoint integration, Cloud Azure, Azure Virtual Machine Server, Configuration Compliance & remediation at Azure Pipelines, An Open-Source Platform of nautobot, & leader to Early Access Program (EAP) for Microsoft 365 Copilot.

Cyber Risk Assessor - Supply Chain Risk Assessment processes, managing the cybersecurity development & posture to the enterprise.

Azure DevOps Organiser - Using the business structure as a guide for the number of organisations, projects, and teams that you create in Azure DevOps. This helps to plan for different structures and scenarios for Azure DevOps.

SUMMARY

Motivated, teamwork-oriented & responsible HK & China Cyber Team Lead who is working in one of the Global Company, Chevron Hong Kong Limited, a global energy company and a promising local Australian project Friends of Universities (FOU).

CAREER PROJECT HIGHLIGHTS

PROJECT 1 - Technical Intelligence & Analytics Hong Kong, HK & China Team Lead.

Dates: Jan 2025 - Ongoing

Organisation: Chevron Global Security

Industry: Fuel Projects

Specialisation: Cyber Security

Locations: Hong Kong, China

Role: Project Team Lead

Project Aims

To protect Chevron from external and internal cyber threats and provide investigative support.

Roles and Responsibilities

Technical Intelligence & Analytics is comprised of cybersecurity data scientists and cyber intelligence analysts.

It provides data science as a service (DaaS) to customers within cyber threat forensics operation (CTFO), delivering solutions for their advanced cybersecurity analytic needs.

Key Areas

Project Team Lead for Hong Kong, China. Responsible for:

- **Threat Detection** - Leveraging data science models and analytics to detect cybersecurity threats that have bypassed Chevron's security stack
- **Feature Enhancement** - Creating new or enhanced data models to Chevron's existing detection capabilities.
- **Data Trends & Log Insight** - Creating analytical reports based off different log sources to identify cybersecurity trends and insights.
- **Automation via Machine Learning** - Leveraging Machine Learning (ML) algorithms to automate or replicate cyber analysts' activity by learning patterns within data sets

PROJECT 2 - Enterprise PCN CyberWise Security Program – Leadership team.

Dates: June 2024 - Ongoing

Organisation: Chevron Global Security

Industry: Fuel Projects

Specialisation: Cyber Security Operations

Locations: Hong Kong, China, Malaysia & Cambodia

Role: Project Team Lead

Project Aims

- Identifying PCN cyber risks and corresponding safeguards.
- Increase cyber resiliency to reduce the impact in the event of a cyber-attack.
- Mitigate vulnerabilities to strengthen our ability to Protect, Detect, and Respond.
- Enhancing cybersecurity organizational capability.

Roles and Responsibilities

Project Team Lead for Hong Kong, China, Malaysia & Cambodia. Responsible for:

- Creation of dedicated PCN cybersecurity support teams in hierarchy level.
- Incident Response & Recovery Management.
- Network Segmentation and Boundary Protection.

- Governance & Strategy.
- Alignment PCN cybersecurity with industry standard framework.
- Program setup - identify high level gaps in cybersecurity across all PCN networks.
- Prevent & limit impact of powerful cyber-attacks (such as ransomware), originating in IT environment.

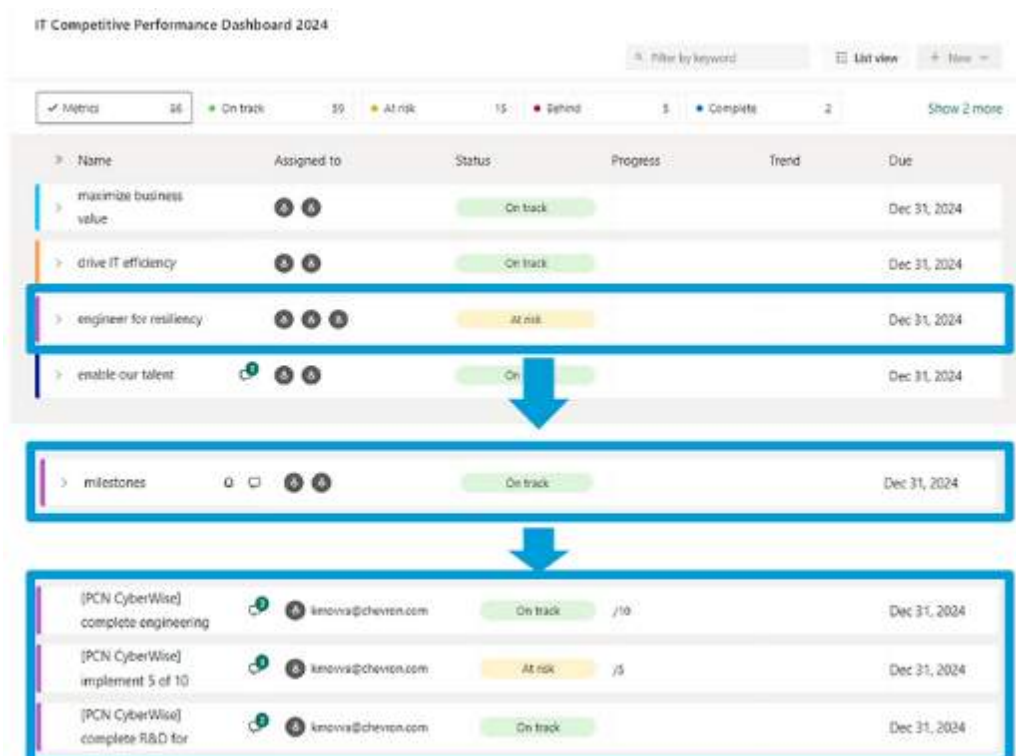
Key Project Highlights

- Created Corporate Process for Cybersecurity.
- Created CyberWise OE Implementation Milestone template & translated Implementation Milestone template into an actionable, trackable plan.
- Successfully brought out awareness of normal traffic patterns and notification when anomalies were detected, which were previously invisible.
- Implemented an automated vulnerability management solution integrated with threat modeling and external intelligence enabling BU work prioritization based on risk to assets.
- Built up the protection of devices in PCN to improve anomaly detection and block modern and sophisticated malware.
- Identified and setup up security network boundaries to prevent high consequence cyber incidents.

Project Outcomes

- Completed implementation of anomalous event dashboarding to identify system and user events of interest to allow teams to reconnaissance for unusual cyber activity inside company.
- Identified critical business processes and complete implementation of disaster recovery procedures to ensure they can continue or resume quickly in the event of a disruption, such as a cyberattack, natural disaster, or pandemic.
- Implemented capabilities in obsolescence management and inventory data quality in PCN devices resulting in higher asset reliability & integrity.
- Implemented a secure remote access solution leveraging multi-factor authentication.
- Developed automated solution to manage PCN user credentials and access privileges to ensure the right person has the right access at the right time.
- Completing setup of security network boundaries to prevent high consequence cyber incidents.

Supporting Graphics/Photos



PROJECT 3 - Pilot Hydrogen supply to Service Stations

Dates: Jan 2024 - Ongoing

Organisation: Service Station Network

Industry: Hydrogen

Specialisation: IT Project Lead

Locations: Hong Kong, then Singapore

Role: IT Project Manager

Project Aims

- Formulate Strategy for Hydrogen Development in Hong Kong.
- Develop IT solutions focusing on safety regulations, legislative amendments pertaining to the production, storage, transportation, and application of Hydrogen.
- Increasing hydrogen production to supply industrial, power, and heavy-duty transport customers, e.g. double-decker bus by CityBus.

Roles and Responsibilities

- IT Project Manager - To lead network team to deliver telecommunications and infrastructure needed to support operations.
- Leading cross functional teams to develop IT solutions for migrating construction data to a document management system for use during handover and operations and developing a central document archive.

Key Project Highlights

- Continue to grow a carbon offsets business to help lower carbon intensity and provide an effective way for customers to achieve their emission reduction goals.
- i-fieldTM solutions initially implemented, including Operator Workflows and the Production Reliability & Efficiency Program of Hydrogen
- System will provide engineers with real-time information enabling faster, better decisions to accelerate well ramp-ups, reduce downtime and maximize production.

Project Outcomes

- Collaborating with the project team on Hydrogen roadmap on entire supply chain under development and availability in Hong Kong followed by Singapore
- Implementation of i-fieldTM solutions to allow systematic impact analysis on change in risk parameters.
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- Align with Chevron strategy to bring lower carbon intensity hydrogen to business.

Supporting Graphics/Photos



PROJECT 4 - Enterprise Mobility for Chevron Hong Kong

Dates: Jan 2023 - Ongoing

Organisation: Chevron Hong Kong

Industry: Fuel Product

Specialisation: Mobile application development – Mobility team

Locations: Hong Kong, China

Role: IT Lead

Project Aims

- Providing Enterprise mobile device management of mobile device solutions including iOS, iPadOS, macOS, AndroidOS and XR devices for office and field workers.
- Develop the architecture to research, design and deliver mobile solutions that meet Chevron future mobility needs.
- Provide guardrails and technical guidance on mobile initiatives across various Business Units within Chevron.

Roles and Responsibilities

- Create Enterprise mobile device management including identification, evaluation, deployment, and support of mobile device compliance policies.
- Setup mobile device configuration profiles, mobile application protection policies, mobile application configuration profiles, and mobile threat defense.
- Develop a YubiKey lifecycle management tool.
- Zebra OTA OS update solution with consultation and design.
- OS security patching and EOL devices-transition.
- MacOS on security posture review and evaluation.

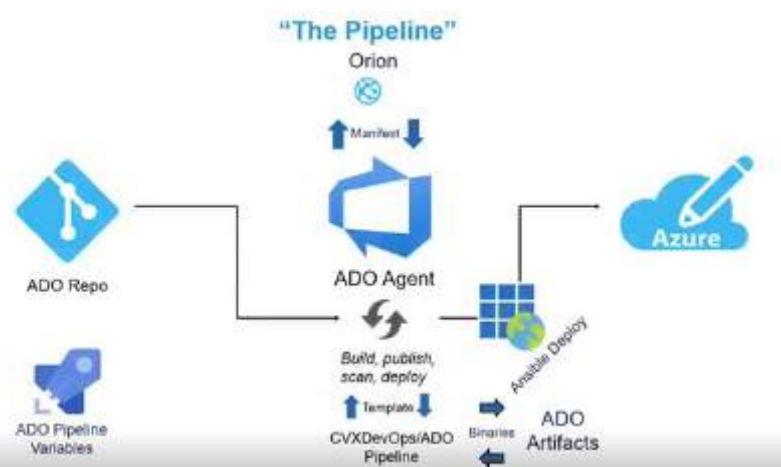
Key Project Highlights

- Completion of 150+ users on Mobile Data Protection and Data Classification.
- Designed APP policies for the pilot countries of Hong Kong & China.
- Provided essential information for publishing mobile apps to stores under Chevron-developed apps or third-party applications.
- Applied Enterprise ADO Pipelines to support mobile technology for 150+ users in Chevron Hong Kong & China.

Project Outcomes

- The created data pipelines ingested information from the solutions and apps we deployed enabling the Enterprise to derive meaningful analytics and drive informed decision-making.
- Well-equipped tools and applications to foster teamwork and productivity.
- Making security and compliance non-negotiable. Only authenticated and authorized users can gain access, thus ensuring safety of our systems and data.
- Lead Mobile Application Management (MAM) plays as a pivotal role in the technology ecosystem in Chevron.

Supporting Graphics



PROJECT 5 - Digital Fuel Monitoring System for Carbon Offset Program - Commercial & Industrial Customers

Dates: March 2024 - Ongoing

Organisation: Chevron HK's Commercial & Industrial

Industry: Constructions Area

Specialisation: Software engineering/Software Developer

Locations: Hong Kong

Role: IT Software Developer

Project Aims

- Develop Automated Data Processing Pipeline - a Data Acquisition System through ETL tools to data storage of Diesel consumption.
- Establish a structured process with industry-standard Carbon Offset to construction sites in Hong Kong.
- Explore new customer, China State Construction with interest in carbon credits & share the digital idea to ReThink Expo Hong Kong.

Roles and Responsibilities

- IT Software Developer creating Data Integration Platform to perform the Data Analysis of Carbon Offset strategies.
- Developed business cases, conducted cost/benefit analyses, led solution investigation to address various requirements, and defined solution roadmap.
- Conducted competitive analysis tracking industry development and emerging trends.

Key Project Highlights

Industry-driven:

- Certification presentation ceremony with Hip Hing, one of the biggest Construction Companies in Hong Kong.
- Explore new customers with interest in carbon credits sponsored by Hong Kong Government.

Project Outcomes

- Successfully delivered market-driven and performance-improving initiatives to satisfy client demands on carbon capture projects.
- Be a leader in fuel industry of lower carbon and efficient production of traditional energy which is in high demand.
- Creating a joint team across Hong Kong and Malaysia make disciplined investment decisions to maintain strong traditional business and invest in new energy solutions to reduce Carbon Emissions.

PROJECT 6 - Robotic Process Automation (RPA) Solution Architecture for refinery tankage measurements

Dates: March 2024 - Ongoing

Organisation: Chevron Australia

Industry: Refinery Sector in Perth

Specialisation: Automated Software engineering & application programming.

Locations: Perth, Australia

Role: Software Engineer

Project Aims

To build automation software that can amplify impact of existing tankage measurement risks/mistakes from field workers, resulting in financial misstatement, exposure of the sensitive or operational data due to the manual scale of process execution at refinery depots.

Roles and Responsibilities

- Acted as a software engineer for software development with infrastructure standards via code review, automated pipeline, and platform development.
- Design & develop RPA Bot Identity.
- Using development tools to connect to the tankage measurement process.

Key Project Highlights

- Field workers who can perform tankage measurement processes which are performed manually at the refinery depot.
- Champion development process, follow existing Chevron process for employees and third-party field workers ensuring “least privilege access” and “segregation of duties.
- Establish & improve code quality prior to the automate governance controls, e.g., CMDB ID required for unattended bot.

Project Outcomes

- Field workers can manage tankage measurements & automated upload to the portal.
- Automated RPAs deemed Financial by Internal Controls & global industry.
- Improved refinery operational process and data reliability by field workers. 100% accuracy without human input errors & faster business process by at least 60%.

PROJECT 7 - Digital Signage & Digital Shelving at Service Station Network

Dates: 1.5 Years

Organisation: Chevron Hong Kong & Australia

Industry: Service Stations

Specialisation: Software engineering & application programming

Locations: Hong Kong & Australia

Role: Software & Digital Developer

Project Aims

- Enhance dynamic visual communications to targeted customers.
- Streamline station operations by experiencing cloud-based digital signage platform.
- Enhance the display of text, animated or video messages for advertising, information, entertainment and merchandising to targeted customers.

Roles and Responsibilities

- Acted as a Software Lead for software development with infrastructure standards via RFID technologies.
- Apply Web Content Management for web content that can provide website authoring, including text and embed graphics, photos, video, audio, maps.

Key Project Highlights

- Creating industry-leading brand to apply digitalize networks at merchandising area at Service Stations.
- Created Smart Collaboration Solutions to consolidate 2 countries with global standards.
- Improved the front-end user interface to allows users, even with limited expertise, to add, modify, and remove content from the signage and shelving information.

Project Outcomes

- Allows users to remotely manage thousands of displays in between 2 countries from a central location.
- Allows Chevron Marketing team to take advantage of local trends or events by creating curated content to speak to target customers within a short promotion period.

Supporting Graphics



PROJECT 8 - Robotics – Asset Management / Maintenance robotic

Dates: 1.5 Years

Organisation: Singapore Refining Company (SRC)

Industry: Refinery

Specialisation: Automated Software engineering & application programming

Locations: Singapore

Role: •Software Developer/APAC IT Leader

Project Aims

To identify RPA opportunity to reduce amount of manual input time and keystroke frequency for routine operations at depots.

Roles and Responsibilities

- Acted as software developer applying a web application that serves as a platform for Robotic Data Analytics using a combination of available business metrics and operational insights of RPA applications.
- Customizable dashboards using visual designer to automate +30days depot asset inspections or monitoring to SAP system.

Key Project Highlights

- Reduce human errors from manual posting the measurement into SAP system every month.
- Business-leading of data modeling and analytics using a combination of available operations metrics.

Project Outcomes

- Delivered the fit to purpose Automation Architects to optimal efficiency from the field work.
- Historical measurable record/data that is present in the Orchestrator database will be ingested and available in Insights within a few minutes.
- Building with in-depth view of Orchestrator jobs, queues, and machines in any status. The advantage of Real Time Monitoring is that data from jobs & queues have a latency of approximately 1 minute instead of historical of 15 to 30 minutes.

Supporting Graphics



PROJECT 9 - FuelFacs FBS Automation System

Dates: 4 Years

Organisation: Chevron

Industry: Terminal Operations

Specialisation: Terminal Automation Product Loading System

Locations: Hong Kong, Singapore, Malaysia & Australia

Role: IT Project Lead

Project Aims

- To develop Terminal Automation Systems to a standardized and reliable platform for product loading at loading racks with improved availability by addressing all the Hardware, Software and Infrastructure to meet the requirements.
- Integrating FBS with the recently upgraded and Azure cloud hosted CBS.
- Standardize FBS configuration naming convention: align with UCOS (Tanks, Presets, Meters Injectors, Loading Bays).

Roles and Responsibilities

- IT Project Lead; to lead the team to establish the Network Infrastructure, manages Cisco Switches, Palo Alto Firewalls, 'zones and conduits' network architecture.
- Performing Network infrastructure change request required: - new addressing, switches, and firewall configuration.

Key Project Highlights

- IT Consultancy of Terminal Automation System to validate connectivity and operations across 4 countries, Hong Kong, Singapore, Malaysia & Australia
- Performs accuracy to validate cutover and trial load success for the transition to standard terminal operations.
- Successfully built up the automated system making sure safe operations are still in good condition by testing safety on loading devices such as ESD and POD.

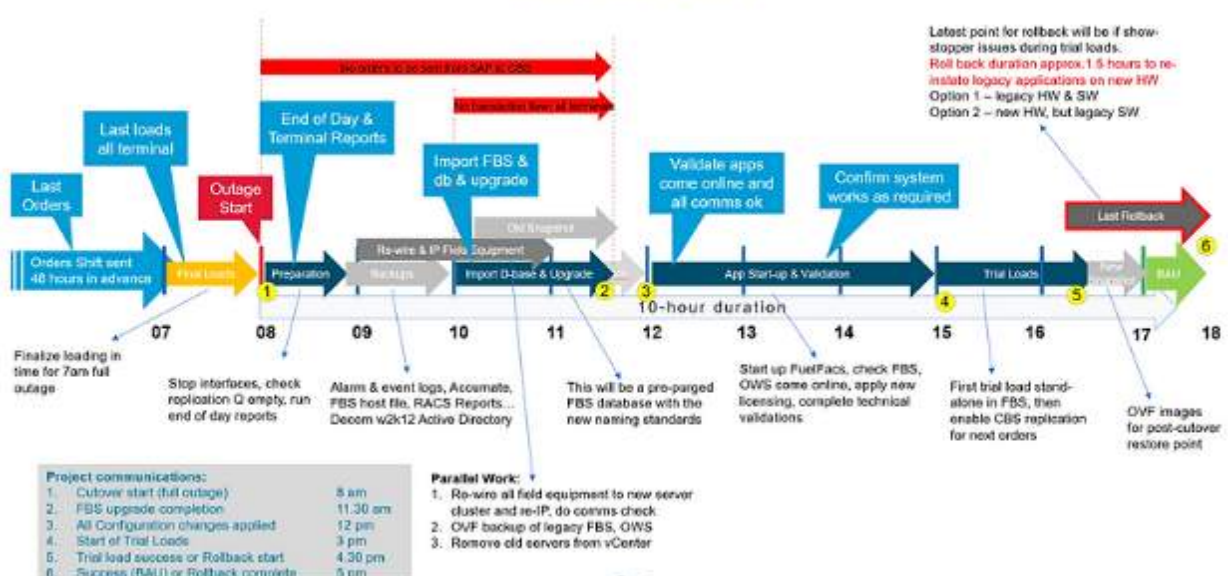
Project Outcomes

- Established and enforced automation requirement processes & standardize across Hong Kong, Singapore, Malaysia & Australia.
- Effectively perform product loading and transforming into Azure for record retentions.
- Improved loading process efficiency by shortening the loading time thus enhancing the ability of businesses especially during the peak hours of product loading.
- Awarded for the Best Terminal Automation System Development in the Fuel Industry Market.

Supporting Graphics

Supply notice:
10 hours including FBS config changes

Cutover Plan



PROJECT 10 - Total Site Maintenance Management System

Dates: 9 Months

Organisation: Chevron Hong Kong

Industry: Hong Kong Service Stations network

Specialisation: Mobile apps for site maintenance request for asset optimization

Locations: Hong Kong, Singapore

Role: Retail Automations Developer

Project Aims

Developed Electronic Maintenance Platform for Chevron and external maintenance contractors who are managing the repair and maintenance in the Hong Kong & Singapore Service Station's Network.

Roles and Responsibilities

- As a Project Manager to develop the mobile app and web platforms.
- Making sure Mobile app is used to place maintenance orders for Hong Kong & Singapore Service Stations, follow up on maintenance status and export maintenance data (such as order list and reports).

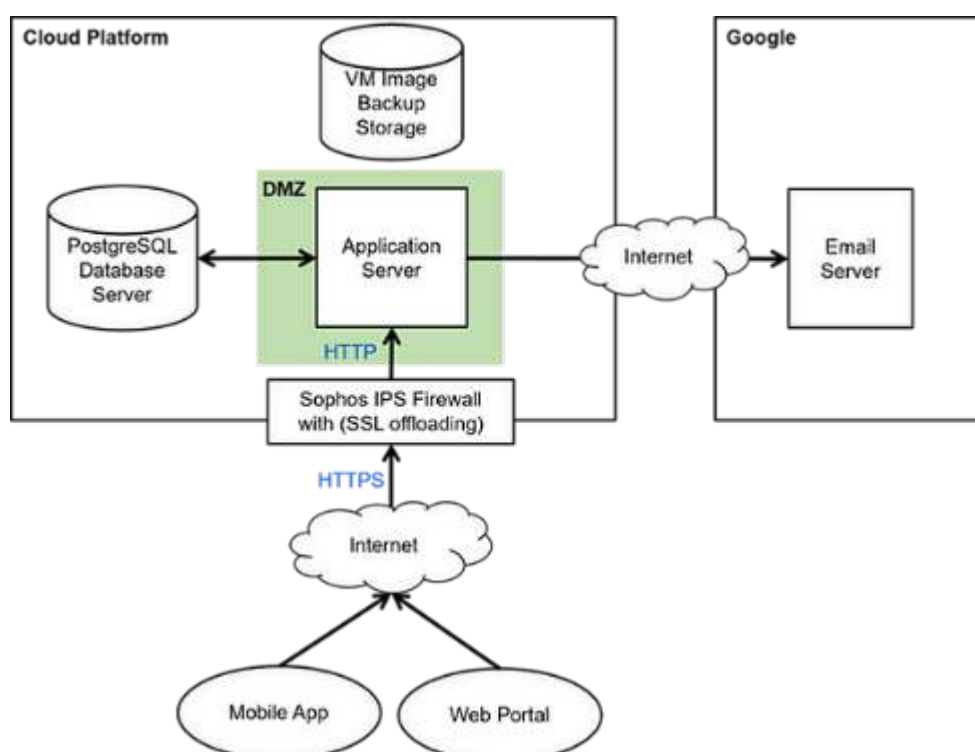
Key Project Highlights

- Consolidating records for all repairs and maintenance, covering individual Service Station profiles, maintenance transaction data, maintenance tracking and monitoring status for both Hong Kong & Singapore.
- Easy access and information sharing between Hong Kong & Singapore as all servers hosted as VM on Microsoft Azure Cloud Platform.
- Big improvement on cost savings, scalable, and reliable operations to meet Chevron expectations.

Project Outcomes

- Successfully improved maintenance record availability for two countries.
- Made teamwork easier especially on different shift hours, maintenance work.
- Effective cost management on all relevant maintenance work at Service Stations.

Supporting Graphics



PROJECT 11 - Chevron Fuel Management System

Dates: 10 months

Organisation: Chevron Commercial & Industrial Sector

Industry: For Chevron Constructions area

Specialisation: Digital system to monitor fuel usage status through mobile device at construction areas in Hong Kong

Locations: Hong Kong – 2 major construction companies

Role: Software Designer

Project Aims

- To make Electronic Fuel Delivery Systems use foundation of AI IoT technologies as basic layer. The whole system should divide into 4 major functional areas. Office, Vehicle, Construction Site & CLOUD.
- A RFID is introduced to identify the refilled machine to record the detail, such as machine number. This tag will also be captured the record & check process for verification.

Roles and Responsibilities

- Software designer for RFID system design and configuration for end-users.
- A Mobile IoT detector also installed for record retentions.

Key Project Highlights

First digital system for construction segment with diesel customers as well as a great tool that differentiates from and gains over fuel competitor in Hong Kong.

Project Outcomes

- Process controls to improve the accuracy of diesel fuel transactions.
- Helping developers to build resilient strategies to protect the business value from fraud at a Construction Zone.

Supporting Graphics



The screenshot shows the login page for the 'Caltex Fuel Management System'. At the top is the Caltex logo. Below it, the title 'Caltex Fuel Management System' is displayed. The login form consists of two input fields: 'Login ID' and 'Password'. The 'Login ID' field has a user icon on the right, and the 'Password' field has a lock icon on the right. Below these fields is a large blue button with a power icon and the text 'Sign In'.

PROJECT 12 - Biofuel /renewable fuel consultation & recommendations on policy measures, infrastructure on Aviation Fuel supply chain

Dates: 2 Years

Organisation: Hong Kong International Airport (HKIA)

Industry: BioJet Fuel

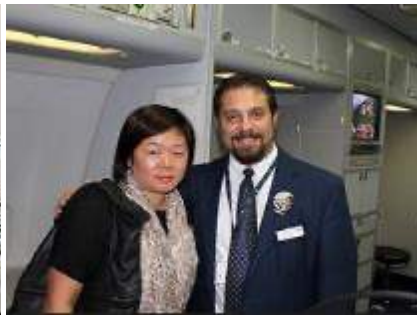
Specialisation: Jet Fuel Supply Chain

Locations: Hong Kong

Role: SME Subject Matter Expert Project Manager

Project Aims

- Certification for use in commercial aviation, can be used in existing engines, fuel systems and fuelling infrastructure.
- Work with relevant government departments to streamline approval procedures for SAF transportation and storage.
- Provided guidelines to allow BioJet blend in airport storage facilities and hydrant systems if possible.
- Determine the source location of BioJet and fossil jet and Blending locations.



Roles and Responsibilities

- Develop demand scenarios and compare those to expected future supply of BioJet fuel.
- Identify a long list of potential BioJet blend locations that would allow for the receipt, storage, blending, and integration of BioJet fuel into HKIA's jet fuel supply chain.
- Detailed assessment on the short-listed options.

Key Project Highlights

- Negotiated with airlines that have to meet an increasing % of their CO2 reduction obligation using BioJet.
- Airlines operating at HKIA expressed an interest to use BioJet fuel in the future.
- Achieved a basket of measures to meet the ICAO targets for CO2 emission reductions. This included offsets, biofuel, efficiency improvements and operational improvements.
- Will qualify for infrastructure requirements once ASTM certified and JIG compliant.

Project Outcomes

- Process controls to improve accuracy of diesel fuel transactions.
- Helping developers to build resilient strategies to protect the business values from fraud at Construction Sites.
- Evaluated EAFS to perform blending operations after which blended BioJet was integrated into regular jet fuel storage.
- Engaged with government authorities for technical study and assessment. Part of the available land for expansion must be used for installing blending capacity.
- Completion of the framework for storage tanks that will be equipped with blending facilities.
- Identified the dedicated BioJet reception pipeline to be constructed to the jetty, including new jetty loading-arms.

Supporting Graphics



PROJECT 13 - Director - AFSC operations & AFSC Refuelling Company

Dates: 3 Years

Organisation: AFSC

Industry: Jet Fuel

Specialisation: Director + Management Committee

Locations: Hong Kong

Role: Board of Director

Project Aims

- To promote Chevron brand and high grade the company position in the aviation industry via JV participation.
- To support project management work for airport facilities as well as assisting in New Business Development of Hong Kong International Airport (HKIA).
- Provide insights for negotiations of supply chain agreement to HKIA.

Roles and Responsibilities

- To promote Chevron brand and high grade the company position in the aviation industry via JV participation.
- To support project management work for airport facilities as well as assisting in New Business Development of Hong Kong International Airport (HKIA).

- Provide insights for negotiations of supply chain agreement to HKIA.

Key Project Highlights

- Consultancy of Underground fuel pipeline bore hole to supply the fuel to HKIA 3rd Runway.
- Engaged with Cathay Pacific Airlines to initially promote development and use of the SAF in Hong Kong to retain and enhance leading international aviation hub, with a target of 2024 to achieve this.
- JIG Membership by applying the aviation fuel supply standards covering the whole supply chain for aviation endorsed by IATA.



Project Outcomes

- Provided strategic planning and change management of modernizing the jet fuel supply chain.
- Successfully to build consulting team and lead business development of SAF to achieve its long-term environmental targets & to support the global transition to a low carbon economy.
- Led the development of BioJet by conducting industry research and formulized the solution for HKIA.

Supporting Graphics

Company No. 516714

AFSC MANAGEMENT LIMITED (the Company) NOTICE OF BOARD OF DIRECTORS MEETING

NOTICE IS HEREBY GIVEN that the Board of Directors Meeting of the Company will be held at Regal Airport Hotel, Chek Lap Kok, Lantau, Hong Kong on 15 December 2017 at 2:30 p.m. for the purpose of considering the following businesses:

1. To approve Mr. See See Tai and Mr. Chun Shing Wong to act as Director and Alternate Director of the Company respectively.
2. To approve Mr. Adam Applegate and Mr. Alex Kallodis to act as Director and Alternate Director of the Company respectively.

By order of the Board

Secretary
Date: 1 December 2017
Registered office:
Aviation Fuel Tank Farm
3 Seacrest Road
Hong Kong International Airport
Chek Lap Kok, Lantau, Hong Kong

PROJECT 14 - Winner of Aviation Fuel supply to Carogolux during pandemic

Dates: 2 Years

Organisation: Chevron Enterprise

Industry: Jet Fuel

Specialisation: Jet Fuel Operations Committee Member during pandemic

Locations: Los Angeles LAZ, Bogota BOG, Seoul ICN & Taipei TPE

Role: Technical Advisor

Project Aims

To promote Chevron brand and achieve a high grade for the company position in the global aviation industry especially during the pandemic .

Roles and Responsibilities

Technical Advisor for safe product lifting operations during the pandemic period to Los Angeles LAZ, Bogota BOG, Seoul ICN & Taipei TPE.



Key Project Highlights

- Performing competency to provide the product lifting to Carogolux customer with limited manpower resource during pandemic.
- Enhance collaboration with stakeholders to align and improve process efficiency.

Project Outcomes

Successes were made possible by the engagement and collaboration of our key stakeholders, including GBO, Oronite, Sales, Product and Technology teams, Country Leaders, and Senior Leadership. The dedication and efforts of our Demand Planning, Supply and Operations Planning, Pricing, and Mid-Term Planning teams have been crucial to our progress.

Supporting Graphics



CAREER HIGHLIGHTS

- Appointed as Critical Infrastructure Operator (Category 1 – Energy Industry) under the Protection of Critical Infrastructure (Computer Systems) Ordinance, Security Bureau, Hong Kong SAR, responsible for cybersecurity governance, operational technology resilience, and code of practice development for the energy sector.
- Head of IT for Friends of Australian Universities project
- Cybersecurity subject matter experts representing energy industry for cybersecurity of critical infrastructure, Hong Kong Innovation, Technology, and Industry Bureau.
- Business Risk Reviewer for annual Business Risk Assessment Action Plan of Hong Kong International Airport (HKG).
- Board of Director of AFSC Operations Limited, Hong Kong.
- Technical Committee of Pipelines Integrity Management Programme for Hong Kong International Airport (HKG).
- Technical Consultant for Aviation supply chain from an incident of facility damaged by vessel during the Typhoon Mengkhurt in 2018.
- Aviation Fuel Supplier Representative of Hong Kong Aviation Fuel Facility Management Association for Hong Kong International Airport (HKG).
- JIG inspector of technical expertise for Macau Airport.

MAJOR AWARDS

I have won a range of awards from my employer Chevron over many years in recognition for my long service as well as recognition for exemplary service at the company.

I am well recognised within the Chevron family and highly respected amongst my peers.

Some of these awards include:

- Microsoft Designer AI – for energy industry in Hong Kong
- Software Developer of RFID Digital Loading Performer – 1st energy company to use RFID technology for inventory management at Construction Sites in Hong Kong
- Software Development of Caltex Fuel Management System – 1st energy company to use this Data Science & Digital Technology to manage the fuel inventory at Service Station in Hong Kong
- Microsoft Designer AI – Designer Award Team
- Service award for both 15 and 25 years of Chevron
- Member of Chevron Enterprise Privilege Management (EPM) at CyberArk
- 1st Winner of Aviation Fuel supply to Carogolux during pandemic 2020
- Winner of Aviation Fuel Technical



PROFESSIONAL MEMBERSHIPS



Member of the JIG (Joint Inspection Group).



- Associate Member of the Australian Computer Society (ACS).

EDUCATION AND TRAINING



Macquarie University (Australia), Bachelor of Science - 1996

PROFESSIONAL EXPERIENCE



Friends of Australian Universities – Soulu Projects

The Friends of Australian Universities initiative introduces a fresh approach to uniting people, supporting businesses and brands, and fundraising—all with the primary goal of advancing the philanthropic missions and values of Australian universities.

Head of IT Solutions

Aug 2024 – Present

As the head of IT Solutions, I bring a wealth of expertise in IT, cybersecurity, and senior management to the project, contributing to the movement's mission of empowering alumni while enhancing engagement and connection to universities across Australia. My extensive experience across global enterprises positions, especially in Cybersecurity Leadership and Digital Infrastructure, Data-Driven Alumni Engagement, Strategic IT and Digital Transformation, Operational Excellence and Compliance, and Global Networking and Strategic Partnerships. My unique combination of technical expertise, strategic leadership, and global perspective makes me an invaluable contributor to the Friends of Australian Universities project, which relies heavily on technology in a space that's currently seen large scale cyber security threats.



Chevron Hong Kong.

Chevron Corporation, founded in **1879**, is one of the world's largest and most influential energy companies, operating in over **180 countries** with assets of about **US\$257 billion** and daily production of around **3.3 million barrels of oil equivalent**. Over its long history, it has grown significantly through major mergers and acquisitions—including Texaco, Unocal, and most recently Hess—cementing its position as a global “supermajor.” Known for its scale and financial strength, Chevron reported **US\$193 billion in revenues** and **US\$17.8 billion in net income** in 2024. Chevron is recognized globally and in Hong Kong for Innovation in fuel and lubricants, Clean energy transitions, Strong supply chain capabilities and long-term reliability in industrial and aviation sectors.

HK & China Cyber Team Lead

Nov 2020 – present

Highlights

- Skills in Azure VM server, Pipelines
- Skills in Financial Report, Power BI & UiPath
- Hands-on experience in Agile development
- Leading to the deployment of M365 Copilot to the Enterprise
- Enterprise resource planning (ERP) technical support for production systems - SAP
 - Empowering the workforce with innovative AI tools and capabilities to speed insight, spark ideas, and augment productivity, e.g., M365 Copilot.
 - Streamline the Data Storage Processes from server storage to Azure Virtual Machine Server
 - Reviewing the latest Cybersecurity advisory to specifically target the energy industry. For examples, malicious QR codes can show up as images embedded in an email or as part of PDF attachments.
 - Led the enterprise to maintain continuity of critical business processes in the event a cybersecurity incident results in significant loss of IT systems, our Business Continuity Plans account for cyber conditions.
 - Performing day-to-day security administration & operation including but not limited to management of end-users and privileged accounts, review of security logs, the performance of technical vulnerability assessment, troubleshoot the network issue within the Asia Pacific region.
 - Utilised the latest tools of automation CLOUD, UiPath, a Robotic Process Automation for automate postings the customer's cheque to Retails POS system.
 - Deployment of Terminal Automation System for automatic product loading at product loading rack
 - Led the SDWAN upgrade to the Enterprise, IP allocation for the segmentation of the site from MPLS 50MB Circuit.

HK & China Cyber Team Lead

Jan 2025 – Present

- Established the Code of Practice for cybersecurity in the energy sector in consultation with the Commissioner of Critical Infrastructure, ensuring alignment with Hong Kong's Protection of Critical Infrastructure Ordinance.
- Developed review frameworks and amendment timeframes to ensure the Code evolves with technological advances and international best practices.
- Conducted formal consultations with the Security Bureau on risk definitions and mitigation of vulnerabilities that could trigger computer-system security incidents affecting Hong Kong society.
- Oversight of operational technology systems (SCADA, DCS, PLC) to safeguard energy infrastructure from cyber risks.
- Designed a computer-system security risk management framework referencing GB/T 31722 and ISO/IEC 27005.
- Strengthened access control and account management protocols, ensuring prevention of unauthorised access and proper governance of privileged accounts.
- Implemented advanced cryptographic safeguards and Privileged Access

- Management with strong authentication and password protocols.
- Designed and enforced secure remote access controls (VPN encryption, MFA, access restrictions, endpoint security, logging and monitoring), referencing ISO 27002 Section 6.7(f)(g) and S17 Section 11.5.2 standards.



Chevron Hong Kong

Aviation Operations Manager

Sept 2017 – Oct 2020

Highlights

- Elected as Supplier Representative for Hong Kong Aviation Fuel Facility Management Association in Hong Kong Airport Authority
- Director of AFSC Operations Limited, a single operations company for Aviation Fuel storage in Hong Kong
- Inspector of Filter Monitor recorded by the incident of 8 aircraft events (engine failure/damage) caused by SAP (Sper Absorbent Polymer under Aviation Fuel Industry)
 - Led Operations at the airport level and stewards Chevron Global Aviation assets in the Asia Pacific region by supervising a team.
 - Complied with 100% safe operations as well as capital investment followed Chevron Operations Excellence standards as well as regulatory requirement to exceed customers' expectations.
 - Represented Chevron interest & served as Director to the Regional Operations Manager in the Board of the Hong Kong Airport Fuel Farm, Refuelling and Barging Consortium as well as other relevant JVs in Taiwan & Macau.
 - Compiled & built strategy / business plan for HK and China by working together with the Marketing Manager through close liaison with local fiscal & Houston Planning group as well as Singapore Finance Team.
 - Cost Management to evaluate supply cost build-up & trends, with focus as the Hong Kong International Airport, & actively challenged the supply cost to ensure competitive advantage with the growth of volume to achieve the maximum enterprise value.
 - Contributed to growth of aviation profits by viable opportunities to enter new markets of Bio jet Fuel product are prioritised, pursued, & implemented where justified.
 - High knowledge on any supply chain logistics including airports, fuel terminals and refineries in the AP region, with focus on the Greater China market.
 - Solid foundation in airport operations including fuel terminal & into-plane companies to ensure a cost-effective operation at the airport level.
 - Member of ***Joint Inspection Group Ltd (JIG) to comply the Global Aviation Standards*** covering the entire Aviation Fuels supply chain, from refinery to the into-plane service. A worldwide group to meet the Aviation Fuel Quality Control & Operating Standards



Chevron Hong Kong

Area Transportation Coordinator (Fuel Terminal)

June 2012 – Aug 2017

Highlights

- *With 5 years relevant experience in Logistics & Supply Chain Management*
- *Experienced in warehouse, transportation, logistics.*
- *Execution of logistics transactional process*
- *Dashboard reporting & supported global business web applications.*
 - *Led to and sustained world-class incident-free operations & resulted by visible leadership on supply chain & governance to ensure strict compliance of regulatory/company standards & fuel transportation procedures.*
 - *Accountable for cost control oversight for all transportation operations within the Cluster (deliveries and secondary transportation).*
 - *Oversaw service levels to provide a superior level of customer satisfaction through all customer facing activities including Fuel auto-replenishment programs, fuel tank truck requirement, and new delivery sites assessment.*
 - *Acted as a representative with Trade Associations, Regulatory agencies, and transportation related industry forum in Hong Kong*
 - *Acted as a major coordinator with Legal and Public Affairs to represent the company in matters where regulatory & legislation changes could affect our industry and the way we do business.*
 - *Familiarity with warehousing & transportation of chemicals products, knowledge of financial measurements of logistics, strong computer literacy & demonstrated use of technology to improve logistics performance, demonstrated leadership & communication skills, tactical & strategic thinking skills.*



Chevron Hong Kong

Business Analyst, Area Operations (Fuel Terminal)

Mar 2006 – May 2012

Highlights

- *Excellent analytical skills & use of digital tools to drive efficiencies.*
- *Demonstrated ability to identify & build key relationships (locally and globally) that contribute to high-class business results.*
- *proactively address barriers by identifying & recommending effective solutions for fuel terminal operations.*

- Subject Matter Expert (SME) for Fuel Stock Controls including managing tax accounting, ensuring accuracy of accounting position, & understanding the major factors contributing to monthly position under Terminal Operations.
- Led the team to anticipate & modelised changes fuel tax position & accounting treatment due to changes in business decisions, potential legislative reforms, commercial transactions & perform other ad-hoc analysis.
- Solid execution on annual business planning & monthly forecasting processes by reviewing plans, providing tax impacts, & performing quality control reviews to ensure plan was consistent, accurate & representative of current state.
- Supported annual PWC audit requirements for group & statutory reporting with a focus on Terminal Inventory Stock Controls.



IT Infrastructure Coordinator

Chevron Hong Kong Limited

Jan 1, 2005 – Feb 28, 2006

- Provided advice & consultation on IT infrastructure management & operation over the circuit networks.
- Managed, operated as well as to maintain the IT infrastructure for the business - servers, network, storage, systems to the Enterprise.
- Collaborated with stakeholders to develop and implement strategic IT initiatives that aligned with the company's goals and objectives.
- Developed the security of our information systems by implementing & maintaining robust security measures, standards, & risk management protocols.
- Led 20 staff to manage up to date with the latest industry trends and advancements, proactively identifying opportunities to enhance our IT capabilities.



Analyst Programmer

Chevron Hong Kong Limited

Apr 1, 2000 – Dec 31, 2005

- Participated in the development and deployment of new IT systems/applications, e.g., Lotus Notes
- Supported the maintenance & enhancement of existing IT systems/applications.
- Performed stress test, system validation and system performance optimisation.
- Explored new technologies suitable for supporting company digitalisation need.



PC/LAN Programmer

Chevron Hong Kong Limited

Jun 18, 1998 – Mar 31, 2000

- WAN / LAN support with troubleshooting, monitoring, support & incident analysis.
- Daily IT supports & desktide supports to users in the enterprise.
- IT Asset Management – Inventory Controls on hardware & software applications.
- Server Administrator to manage server & network device configuration and documentation.

CONFERENCES AND EVENTS

- Singapore Team Building events.
- SNOOPY RUN 2023, Hong Kong Science Park.
- Be an Apple Business Manager for Mobile Device Management solution.
- Staying Safe online Seminar by Commonwealth Australia.
- Microsoft Discovery Day: Service Reimagined with AI.
- Microsoft Envision AI Connection.
- Hong Kong Tech @Science Park.
- Integrating Azure AI & Azure Kubernetes Service.
- Microsoft Build.
- Microsoft Tech Brief: Build Your Own Co-pilot with Azure.
- Several Chevron Internal Training programs.



To the Department of Home Affairs,
Attn: National Innovation Visa (Subclass 858) Processing Team

Re: Ms Sze Sze TAI – National Innovation Visa – Subclass 858

I am writing this statement in support of my application for the Subclass 858 National Innovation Visa. My name is Sze Sze TAI, and I have over 25 years of experience working for Chevron in the energy sector, with strong skills in IT specific to this industry and a focus on building the Australian economy through my current project Friends of Australian Universities. I bring extensive expertise in technology applications within the energy sector, having led a range of impactful international projects.

As a Head of IT and Energy Manager, currently serving as the HK & China Cyber Team, I am highly motivated, teamwork-oriented, and responsible. In my leadership role at Chevron Hong Kong Limited, I contribute significantly to one of the world's leading energy companies. My work encompasses various divisions, including retail business, lubricants sales, product storage, supply chain, and trading. All my IT initiatives are aligned with the latest developments in the energy sector, and I am highly regarded for my contributions at Chevron.

My skills and experience in the Energy sector

I have a range of skills attained through many years at Chevron. These include

My skills are as follows:

Type	Description
Data Management	Data Analysis, Data Assurance, Data Processing on Application Software, Capturing Data, Data Storage Technology, Data Source with information protections.
Computer Science	System Administration, Advanced Microsoft Excel, SharePoint integration, Cloud Azure, Azure Virtual Machine Server, Configuration Compliance & remediation at Azure Pipelines, An Open-Source Platform of nautobot, & leader to Early Access Program (EAP) for Microsoft 365 Copilot.
Cyber Risk Assessor	Supply Chain Risk Assessment processes, managing the cybersecurity development & posture to the enterprise.
Azure DevOps Organizer	Using the business structure as a guide for the number of organizations, projects, and teams that you create in Azure DevOps. This helps to plan for different structures and scenarios for Azure DevOps.

I have had many achievements in my career, some of which include:

- Serving as a cybersecurity subject matter expert, representing the energy industry for the cybersecurity of critical infrastructure under the Hong Kong Innovation, Technology, and Industry Bureau.
- Leading a team and developing software for an Artificial Intelligence (AI) project aimed at reducing carbon emissions in the high-demand construction industry in Hong Kong. This project, part of the

Carbon Offsets initiative, will be certified under ReThink Hong Kong 2024 for sustainable development.

- Representing the energy sector as an expert in biofuel and renewable fuel consultations, providing policy recommendations and infrastructure guidance for the aviation fuel supply chain at the Hong Kong International Airport (HKIA). We are deploying Sustainable Aviation Fuel (SAF), a practical and effective means of reducing CO2 emissions, gaining significant traction in Hong Kong.
- Leading software development using AI for a Solar Panel sunlight intensity tracker, monitoring battery performance installed on Petroleum Station canopies. This initiative aims to reduce commercial electricity bills by at least 50% through the use of renewable energy.
- As an IT engineering specialist for Chevron, designing and implementing IT monitoring solutions for new hydrogen technologies in Chevron Petrol Stations in Hong Kong, particularly for heavy-duty transport customers like Citybus. A key milestone for rolling out these new energy vehicles is set for 2025.
- Being part of the Asia Pacific team of robotics technology experts supporting Chevron's facilities and operations. For instance, deploying robots to collect data, perform asset inspections, and monitor safety initiatives at terminals and depots, enhancing terminal/depot reliability.

I have had several notable highlights in my career. I serve on the Board of Directors for AFSC Operations Limited, Hong Kong. Additionally, I have acted as a Business Risk Reviewer for the annual Business Risk Assessment Action Plan at Hong Kong International Airport (HKG) and participated on the Technical Committee for the Pipelines Integrity Management Programme for HKG.

As a Technical Consultant, I contributed to the aviation supply chain recovery following the damage caused by a vessel during Typhoon Mengkhurt in 2018. I also served as an Aviation Fuel Supplier Representative for the Hong Kong Aviation Fuel Facility Management Association at HKG and held the role of JIG inspector with technical expertise for Macau Airport.

My educational journey began in Australia, culminating in a Bachelor of Science from Macquarie University in 1996. I have pursued numerous IT technical proficiencies, including:

- 1997: LAN Administration at the Vocational Training Council (VTC)
- 1998: Application Development 2 at the Lotus Center
- 2000: Domino Designer Fundamentals at the Lotus Center
- 2000: LotusScript Domino Applications at the Lotus Center
- 2000: Domino Application Architecture at the Lotus Center

Furthermore, I am a member of the Joint Inspection Group (JIG) and an Associate Member of the Australian Computer Society (ACS).

Work Experience

Currently, I work as HK & China Cyber Team, a position I have held since 2020. With my extensive background in operations and facilities management, I seamlessly integrate advanced IT skills into the operational framework of Chevron, pioneering the use of cutting-edge technology in the energy sector.

My contributions include leveraging AI and robotics for data collection in terminal and depot operations and leading the development of hydrogen technology for heavy-duty vehicles at Chevron Petrol Stations.

I am also undertaking a venture into the Australian Universities space through the Friends of Australian Universities project. This initiative introduces a fresh approach to uniting people, supporting businesses and brands, and fundraising with the primary goal of advancing the philanthropic missions and values of Australian universities. My role as Head of IT solutions has been instrumental with current issues involving cyber attacks being rampant in this sector and a major consideration for the projects success and implementation.

More recently I have also taken on the additional role on the PCN CyberWise Leadership Team (APAC) which is all about Cybersecurity, another skill and experience that I hold. This team is to deliver risk-based cybersecurity in the PCNs & reduce significant enterprise risk as well as adding a range of other security measures into our Cybersecurity for the company.

Since joining Chevron in 1998 as a PC/LAN Programmer, I have progressed through various roles:

- **PC/LAN Programmer (1998):** My career began with programming and IT infrastructure tasks.
- **Analyst Programmer:** I transitioned into this role, where I honed my analytical and programming skills.
- **IT Infrastructure Coordinator (2005):** I managed IT infrastructure, ensuring robust and reliable technology support.
- **Business Analyst, Area Operations (Fuel Terminal) (2006-2012):** In this role, I built key relationships and identified solutions to optimize fuel terminal operations.
- **Area Transportation Coordinator (Fuel Terminal) (2012-2017):** I gained extensive experience in logistics and supply chain management, developing dashboard reporting and supporting global business applications to achieve incident-free operations. I also represented Chevron in trade associations and regulatory forums.
- **Aviation Operations Manager (2017):** I took on leadership roles in Hong Kong Fuel and Facilities management, representing Chevron's interests as a Director to the Regional Operations Manager on the Board of the Hong Kong Airport Fuel Farm, Refuelling and Barging Consortium, and other JVs in Taiwan and Macau. As a member of the Joint Inspection Group Ltd (JIG), I ensured compliance with global aviation standards across the entire aviation fuels supply chain.

These experiences led me to my current position, where I continue to drive innovation and efficiency in Chevron's IT and operational strategies.

My International Credentials

In my role as Aviation Operations Manager, I developed and implemented strategic business plans for Hong Kong and China. This involved close collaboration with the Marketing Manager, the local fiscal team, Houston Planning Group, and the Singapore Finance Team, working across various teams in the Asia Pacific Region.

During this period, I gained extensive knowledge and expertise in airport operations, fuel terminals, and refineries within the Asia Pacific Region, with a specific focus on the Greater China market. My work with global and regional teams has earned me a solid reputation throughout the Asia Pacific.

I have been a speaker at several significant events in the region, including team-building events in Singapore, a Staying Safe Online Seminar by Commonwealth Australia, and numerous other events in Hong Kong and beyond. Additionally, I have conducted various internal training programs for Chevron across the region.

My contributions have been recognized with several awards, including:

- Microsoft Designer AI – for the energy industry in Hong Kong.
- Software Developer of RFID Digital Loading Performer – the first energy company to use RFID technology for inventory management at construction sites in Hong Kong.
- Software Development of Caltex Fuel Management System – the first energy company to use Data Science and Digital Technology to manage fuel inventory at service stations in Hong Kong.
- Member of Chevron Enterprise Privilege Management (EPM) at CyberArk.
- First winner of Aviation Fuel supply to Cargolux during the pandemic in 2020.
- Winner of Aviation Fuel Technical.
- Lenovo IT Digital Solution for leading industries station automation.

These achievements, while primarily based in Hong Kong, carry international significance and are well-regarded across the Asia Pacific Region.

How will my skills and knowledge benefit Australia?

I possess a unique skill set, blending IT expertise with senior management experience in operations, substantial team leadership, and project management. In my current role, I leverage my management background as an IT specialist, spearheading innovative projects. These include the development and introduction of Hydrogen Technology into Chevron Petrol Stations in Hong Kong, particularly for heavy-duty transport customers. Additionally, I am involved in robotics, such as developing a robot to collect data from our terminal and depot facilities and using AI to empower the workforce with tools like M365 Copilot to enhance insight, spark ideas, and boost productivity. Other technological advancements I have led include deploying a Terminal Automation System for automatic product loading at the product loading rack.

These examples highlight the skills, achievements, and capabilities I bring to Australia. My cybersecurity expertise and IT skills in the energy sector are highly sought after, and I am confident they will be in demand in Australia. Throughout my career, I have led diverse teams on a range of projects, working with both local and international members. I am at the forefront of technology in the energy sector, which I know will be valued in Australia.

This blend of skills and experiences will not only enrich the professional landscape but also contribute to broader economic and technological advancements, particularly in the energy sector.

How do I embrace Australia's values and culture?

I attended school and university in Australia during my younger years and have fond memories of the Australian culture and way of life. Earning my Bachelor of Science provided me with a strong knowledge base and a deep appreciation for the country's multicultural population. The education I received has had a strong influence on my career.

Australia's commitment to equal opportunities and fair play resonates with me. The work experience and expertise I bring will greatly benefit the energy industry. I am dedicated, hardworking, and possess a strong work ethic, which will add value to any energy company seeking to grow and utilize technology, particularly AI and robotics, in its operations.

I am also aware of Australia's plan to develop hydrogen as an alternative to fossil fuels. My experience in hydrogen technology will be invaluable to these efforts.

I am eager to contribute my skills to Australia and am committed to adding value to the country. I embrace and advocate for the values and cultural norms of Australian society in both my personal and professional life.

Yours faithfully,

Sze Sze TAI (Siessie) BSc

Head of IT

CHEVRON HK & China Cyber Team Lead

CHEVRON HONG KONG

Profile: <https://www.szeszetai.com/>

Mobile: +852 9186 1681

Email: sstai@chevron.com

PROFESSIONAL REFERENCES:

1. Mr Ibrahim Adeyemo
IT Site Lead
International Products
Chevron Australia Downstream Pty Ltd
365 MacArthur Avenue
Hamilton QLD 4007
Tel: +61 7 3457 2502
Mobile: +61 482 163 300
Email: ibrahim.adeyemo@chevron.com
2. Mr Dean Semler
Regional Lead Cybersecurity Governance Analyst – International Products
Chevron Australia
1 The Esplanade
Perth, WA 6000
Australia
Mobile: +61 499 922 273
Email: dean.semmler@chevron.com
3. Mr Goh Nai Kow
International Operations & Engineering Manager
International Integrated Supply Chain
Chevron Singapore Pte Ltd
Co. Reg. No. 199206695E
3 Fraser Street #12-28, DUO Tower
Singapore 189352
Tel: +65 96193058
Email: naikow@chevron.com
4. Mr Daniel Burns (Nominator)
Managing Director/Director
Align Technology (IT & Business – Leadership) since 2007
<https://aligntechnology.com.au/>
Tel: +61 2 6971 0300
Clear Skies IT (IT strategy and Service) since 2013
<https://clearskiesit.com.au/>
Tel: +61 2 6921 7770
Email: danielb@aligntechnology.com.au
5. Mr Anthony Harrison
CEO, Co-Founder, Director
SOULU Pty Ltd (Australia)
www.soulu.com.au
39 Hammond Street,
Bellingen NSW 2454
Tel: +61 2 8866 1489
Mobile: +61 412 526 196
Email: anthony@soulu.com.au